

REACH Niagara Provider Meeting Minutes

Oct. 18, 2021

Introduced new team member: **Joanna Lynsdale**, NP at Quest - will start at Westminster Wed mornings on Nov 3.

The REACH **contact sheet** has been updated: <https://docs.google.com/document/d/18lnwyHxkXe0DaxGrL2ApEJG6R3aizfIZ/edit?usp=sharing&oid=113830953747059194071&rtpof=true&sd=true>
If the link doesn't work, let me know.

If you're a provider on the mobile clinic and wish to drive it when needed, send a photo of your driver's licence to David van Velzen davidv@reachniagara.com

Referral process to specialists:

1. create a referral letter in the EMR
2. message Janice (JC) to let her know to send it to the specialist. She'll attach the Profile; if you want other items from the EMR attached, let her know.
3. Janice faxes the info to the specialist and follows up with a phone call to ensure they got it, and to explain the patient is homeless, and to notify both the shelter and Janice of the appt date/time.
4. Usually the shelter staff manage the rest; sometimes we have to involve the Outreach Team or the Community Paramedics.

Labs: The lab form in the EMR will auto-populate with patient name/OHIP etc, and provider name. The provider ADDRESS will show up as "Box 603 Beamsville". That's Karl's address and it ensures the results come to Karl and Janice, and can be easily added to the EMR. It prevents providers receiving REACH labs at their 'day job' which could result in misplaced results.

We will be receiving a supply of **naloxone kits** for all our clinic sites. These are for our use, but mainly to hand out to our patients. We will receive training in how to explain their use to patients.

Pap tests: We have a light, speculums and lubricant in all our clinics. We do not yet have cytology containers, sampling brushes, or culture swabs/tubes. If you want to do a pap test, consider bringing these supplies from your clinic. We'll be getting pap supplies in the coming weeks.

Point of care labs are out of scope for NP's. To deal with this we will develop medical directives for our NP colleagues to do: urine dips, urine pregnancy tests, and point-of-care urine drug tests.

There is an online **REACH calendar**, which is accessible by shelter staff, outreach workers and others. This is the link to **share with users outside the REACH team**: <https://teamup.com/ks1o6f14bykmkeyo6k>

You can add (or remove) your clinic dates/times by accessing the same calendar via this link: <https://teamup.com/ksfrn744tco8zv2dgc> This link allows you to change the calendar. Please don't share it!

The team felt that some way of identifying us as REACH team members will be helpful, especially on the mobile clinic. The group decided to start with **laneyards**. There will be several kept on the mobile clinic for any provider to wear, then leave on the clinic.