

REACH Niagara Provider Meeting Minutes
Oct. 25, 2021

Introductions: - new team members:

Roya Akbary, med student spending a 2 week elective with REACH

Lisa: Outreach worker, NFCHC

Allison - Outreach worker, Quest CHC - USAT team

Cindy NP - Niagara Medical Grp FHT

Joanna NP - Quest CHC

David - REACH executive director

Scott PHN - he offers STI testing/treatment, smoking cessation, immunizations. Will help us get STI treatment for all our clinics

David sent a request for info from all providers. This is to enable a new EMR feature "eFax".

The provider consensus was that Lisa and Allison should have access to the REACH EMR as outreach workers, similar to the access they have at their CHC's.

2 unusual cases were discussed.

Patient with cognitive problems sleeping on the street outside SMUN - how to serve? Quest offers a clinic at SMUN - perhaps that would help.

Quest's USAT Team is another option. Candidates: 18+ age, opioid addiction (including people on methadone/suboxone), or frequent ER visits for mental health. USAT helps people attend appointments, and helps connect with community resources. Referral form is on the Quest website; or by phone to Quest Ext 301.

Psychiatry Dr. Emma Unoh. She will strive to see people a week after referral, to reduce the likelihood of the patient having left shelter and being unable to locate them. Will accept 1-2 per week. If triage needed - Karl will do this and report to this group.

Process: write referral letter in the EMR, then message Janice to send to Dr. Unoh.