



REACH Niagara

Job title: Peer Health Navigator
Location: Niagara Region
Program Area: JSTICE
Wage range: \$20.50 to \$26.78/hour + 10% in lieu of benefits
Status: Full Time (35 hours/week), temporary (up to March 31, 2028)
Hours of Work: Monday - Friday (8:30 a.m. - 4:30 p.m.)

Regional Essential Access to Connected Healthcare (REACH) is a dynamic nonprofit, charitable organization that provides health care services to the unhoused community, survivors of intimate partner violence, those with justice involvement, and those who experience barriers to accessing healthcare services. We are committed to removing barriers to care by providing accessible and equitable care.

We are looking for a Peer Health Navigator for our new 'JSTICE' program to join our team! This person is highly experienced in building rapport and leading advocacy efforts for community members who have justice involvement and are impacted by the social determinants of health. This person is highly skilled at problem solving, well connected to local resources, and can demonstrate sound judgment while maintaining personal boundaries. This person is able to work collaboratively with a team to assist clients in achieving their goals.

What you can expect from us:

- Competitive wage: \$20.50 to \$26.78/hour + 10% in lieu of benefits
- We believe in work life balance and provide: 8 paid health and wellness days + \$1000 to support your well-being
- 2 paid professional development days + \$2000 for Professional Development
- Being part of an organization that is doing meaningful work in the community!

About the role:

- Develop trusting relationships with and provide support for justice involved community members who are impacted by the social determinants of health and require assistance to overcome barriers and access to services.
- Collaborate with existing court support workers, lawyers, bail workers, probation and parole officers, and the local detention centre to identify and coordinate services.

- Facilitate access to counselling services, primary care, addictions care, and other referrals as identified by the client.
- Assist with the peer led support at dedicated program clinics
- Act as a program advisory to maintain client voice and experience
- In collaboration with the Program Specialist, develop and facilitate client engagement initiatives
- Work collaboratively with other team members including physicians, nurse practitioners, social workers, peer support workers, and other community partners

Overall:

- Engages in evidence-based practice and ongoing learning.
- Operates within established policies and procedures.
- Maintains timely documentation standards using Telus PS Suites.
- Participates in team and organizational meetings, committees, special events, etc.
- Ability to work flexible hours as requested by leadership.
- Work in a manner that demonstrates commitment to REACH's mission, vision, and values.
- Other duties as required.

To excel in this role you will need:

Education and/or Work Experience Requirements:

- Lived experience and has been directly involved with the justice system.
- Completion of a relevant college diploma in social work, counseling or other social science or health-related discipline. **Equivalent experience will be considered.**
- A minimum of 1- 2 years experience providing outreach services to community members experiencing homelessness, mental health, substance use, sex trade, and/or other factors leading to inequities.
- Prior experience developing groups and services to meet the needs of a diverse range of clientele
- Demonstrated experience in collaboration and working within an interdisciplinary team.

Knowledge, Skills and Abilities:

- Demonstrated knowledge of the various processes and implications of the justice system (related to provincial and federal offenses).
- Thorough knowledge and experience of harm reduction, trauma-informed approaches, addictions, and mental health.
- Knowledgeable with resources within the community and methods of access
- Confidence in asserting and maintaining strong boundaries

- Excellent time management skills with the demonstrated ability to effectively set priorities and complete required tasks.

Conditions of Employment

- Requires access to a reliable vehicle as travel within Niagara is expected
- At point of hire, provide proof of education, Police Clearance Certificate, and proof of valid driver's license.

Working Conditions

- Ability work a fixed schedule with possibility of evening hours
- This position will be located in various locations in community

Does this sound like something you may be interested in? Please email a copy of your resume and cover letter to Human Resources: carolyn@reachniagara.com .

We thank all applicants for their interest but only those selected for further consideration will be contacted.

REACH is an equal opportunity employer – we are committed to a diverse, equitable, and inclusive environment. We welcome all applications. In accordance with the Accessibility for Ontarians with Disabilities Act, 2005 and the Ontario Human Rights Code, REACH will provide accommodations through the recruitment process to applicants with disabilities. If selected to participate in the recruitment and selection process, please inform Human Resources of the nature of any accommodation(s) that you may require in respect of any materials or processes used to ensure your equal participation.