



Job title: Peer Health Navigator
Location: Niagara Region
Dual Reporting: Supervisor, Gateway Niagara & Executive Director, REACH Niagara
Wage range: \$20.50 to \$26.78/hour + 6% vacation pay
Status: Part time (18.5 hours/week), temporary (up to December 31, 2025 potential of renewal up to December 2027)
Hours of Work: Tuesday and Thursday (9:00 a.m. - 5:00 p.m.) and Wednesdays (9:00 a.m. - 1:30 p.m.)

Summary

Regional Essential Access to Connected Healthcare (REACH) is a dynamic nonprofit, charitable organization that provides health care services to the unhoused community, survivors of intimate partner violence, those with justice involvement, and those who experience barriers to accessing healthcare services. We are committed to removing barriers to care by providing accessible and equitable care.

In collaboration with Gateway Niagara, this Peer Health Navigator is highly experienced in building rapport and leading advocacy efforts for community members experiencing homelessness, mental health, substance use, and other factors leading to inequities. This person is able to work collaboratively with a team to assist clients in achieving their goals.

What you can expect from us:

- Competitive wage: \$20.50 to \$26.78/hour + 6% vacation pay
- We believe in work life balance and provide: 8 paid health and wellness days + \$800 to support your well-being
- Being part of an organization that is doing meaningful work in the community!

About the Role:

Duties and responsibilities include, but are not limited to:

- Build trusting, non-judgmental relationships with individuals impacted by mental health challenges, substance use and systemic barriers
- Offer peer informed support and guidance to individuals requiring urgent intervention as identified through the situation table
- Support client engagement through active listening, emotional regulation support, empowerment strategies rooted through lived experience

- Practice client advocacy when needed and support clients in being active in their care
- Maintain healthy and professional relationships with community partners and program partners
- Communicate all client needs/task with the case manager and defer identified referral to the case manager
- Assess clients' relevant skills, strengths, and needs
- Work alongside the mental health and addictions worker to coordinate and deliver timely support and outreach following situation table referrals
- Collaborate with community partners involved in the intervention plan for each referral
- Act as a peer advisor bringing forward client voice and experience to inform program development evaluation and delivery

Overall:

- Complete administrative tasks in a timely manner
- Provide point of care in various community settings, this could include providing community, home, and shelter visits while maintaining the safety of the employee at all times
- Other duties as required.

To excel in this role you will need:

- Have personally lived with mental health, substance use, and/or homelessness
- A minimum of 1- 2 years experience providing outreach services to community members experiencing homelessness, mental health, substance use, sex trade, and/or other factors leading to inequities.
- Demonstrated experience in collaboration and working within an interdisciplinary team.
- Ability to carry out duties independently while maintaining accountability

Conditions of Employment

- Must possess a valid G driver's license with access to a reliable vehicle.

Does this sound like something you may be interested in? Please email a copy of your resume and cover letter to Human Resources: carolyn@reachniagara.com .

We thank all applicants for their interest but only those selected for further consideration will be contacted.

REACH is an equal opportunity employer – we are committed to a diverse, equitable, and inclusive environment. We welcome all applications. In accordance with the Accessibility for Ontarians with Disabilities Act, 2005 and the Ontario Human Rights Code, REACH will provide accommodations through the recruitment process to applicants with disabilities. If selected to participate in the recruitment and selection process, please inform Human Resources of the nature of any accommodation(s) that you may require in respect of any materials or processes used to ensure your equal participation.