



Job title: Peer Health Navigator*
Location: Niagara Region
Program Area: PATH - Program for Addiction Treatment and Healthcare & Mobile Health
Reports to: Team Lead, PATH & Mobile Outreach & Community Connections
Wage range: \$20.50 to \$26.78/hour + 12.5% in lieu of benefits
Status: Part time (21 - 28 hours/week), temporary (up to December 31, 2027)
Hours of Work: Monday, Tuesday, Wednesday, and Friday (8:30 a.m. - 4:30 p.m.)

**Please note: This role supports the mobile health and PATH initiatives.*

Summary

Regional Essential Access to Connected Healthcare (REACH) is a dynamic nonprofit, charitable organization that provides health care services to the unhoused community, survivors of intimate partner violence, those with justice involvement, and those who experience barriers to accessing healthcare services. We are committed to removing barriers to care by providing accessible and equitable care.

Reporting to the PATH and Mobile Outreach & Community Connections Team Lead, Peer Health Navigator is highly experienced in building rapport and leading advocacy efforts for community members experiencing homelessness, mental health, substance use, sex trade, and other factors leading to inequities. This person is highly skilled at problem solving, well connected to local resources, and can demonstrate sound judgment while maintaining personal boundaries. This person is able to work collaboratively with a team to assist clients in achieving their goals.

What you can expect from us:

- Competitive wage: \$20.50 to \$26.78/hour + 12.5% in lieu of benefits
- We believe in work life balance and provide: 8 paid health and wellness days + \$1000 to support your well-being
- Being part of an organization that is doing meaningful work in the community!

About the Role:

- Build professional and trusting relationships with clients while facilitating supportive conversations on the mobile health clinic
- Assist with the peer led support at ODSP clinics.
- Provide client accompaniment support, as identified and requested through other team members for specialist appointments (medical, legal, housing etc.).

- Support client transitions to independence by encouraging self-reliance around tasks of daily living
- Facilitate attachments to health and social care as need for clients
- Provide clients with needed harm reduction supplies
- Communicate all client needs/task with the case manager and defer identified referral to the case manager
- In collaboration with clients, navigate potential referrals ensuring warm hand-offs to

To excel in the role, you will need:

- Lived experience in substance use and/or homelessness
- Completion of a relevant college diploma in social work, child and youth care, counseling or other social science or health-related discipline. Equivalent experience will be considered.
- A minimum of 1- 2 years experience providing outreach services to community members experiencing homelessness, mental health, substance use, sex trade, and/or other factors leading to inequities.
- Prior experience developing groups and services to meet the needs of a diverse range of clientele
- Demonstrated experience in collaboration and working within an interdisciplinary team.
- Knowledgeable with resources within the community and methods of access
- Ability to de-escalate conflict is an asset
- Proven ability to provide compassionate, respectful, non-judgmental and culturally competent care to equity deserving populations
- Confidence in asserting and maintaining strong boundaries
- Ability to practice utilizing a client-centered approach with a strong understanding of the impact of the social determinants of health on client care management.
- Must be able to work in an evolving environment, while maintaining a positive attitude and providing exemplary client-centered care.
- Ability to carry out duties independently while maintaining accountability

Conditions of Employment

- Understands and works within the Occupational Health and Safety ACT (OHSA) and Personal Health Information Protection Act (PHIPA)
- Demonstrates a commitment of a health and safety environment for self and others by taking all reasonable precautions and working in compliance with REACH's related policies and best practices.
- Requires access to a reliable vehicle as travel within Niagara is expected
- At point of hire, provide proof of education, satisfactory Police Clearance Certificate, and a driver's abstract.
- Must possess a valid G driver's license with access to a reliable vehicle

Does this sound like something you may be interested in? Please email a copy of your resume and cover letter to Human Resources: carolyn@reachniagara.com .

We thank all applicants for their interest but only those selected for further consideration will be contacted.

REACH is an equal opportunity employer – we are committed to a diverse, equitable, and inclusive environment. We welcome all applications. In accordance with the Accessibility for Ontarians with Disabilities Act, 2005 and the Ontario Human Rights Code, REACH will provide accommodations through the recruitment process to applicants with disabilities. If selected to participate in the recruitment and selection process, please inform Human Resources of the nature of any accommodation(s) that you may require in respect of any materials or processes used to ensure your equal participation.